



# OEH Principles for Engagement

## Our engagement is fit for purpose

We consider community and stakeholder needs and expectations by making our engagement relevant, appropriate to the context and reflective of the resources available.

## We are open and transparent

We give people access to the information that they need, in the way that they need it. We manage stakeholder expectations by being approachable and transparent about the level of contribution people can make.

## We actively seek input from a range of sources

We examine our knowledge, discover new information, and seek input from a range of sources, including from the people affected by our decisions.

## We are inclusive

We support participation by making information and engagement opportunities accessible to the range of stakeholders involved, and we communicate this clearly. We seek to include a diverse range of voices and create an inclusive approach to engagement.

## We listen, and learn from the past

By researching the history and context of an issue, including previous engagement, we show our stakeholders that we are committed to improving our practice by incorporating lessons learnt and considering their feedback.