

Biodiversity Offsets Scheme Update No. 42

2 October 2025

Welcome to issue No. 42 of the Biodiversity Offsets Scheme Update. This monthly newsletter is one of the ways in which we communicate and help support the implementation of the Biodiversity Offsets Scheme. You can keep up-to-date [via our website](#) and view our [past newsletters online](#). The Biodiversity Conservation Trust's (BCT) [twice-yearly newsletter](#) is another source of information.

For other enquiries on the scheme, contact the dedicated scheme Help Desk team:

- Help Desk Line 1800 931 717, staffed Tuesday to Thursday from 10 am to 4 pm
- Help Desk mailbox, BOS.helpdesk@environment.nsw.gov.au, monitored Monday to Friday from 10 am to 4 pm.

General scheme updates

- BOS Help Desk Customer Portal
- BOS credit transfer and retirement applications

For landholders and credit sellers

- Supply Fund reverse auction receives record bids
- BCT Credit Tender 25-01 outcomes report
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General scheme updates

BOS Help Desk Customer Portal

To provide a more efficient and streamlined service, the [BOS Help Desk Customer Portal](#) will now be your one-stop shop for support. The portal can be used to submit and manage requests in one place, track progress of inquiries in real time and access resources and frequently asked questions (FAQs) instantly.

We are also phasing out telephone and email support:

- telephone on 24 October 2025
- email on 27 February 2026.

BOS credit transfer and retirement applications

It generally takes around 3 weeks to process applications for credit transfers and retirements. You can reduce delays by:

- ensuring your application is complete and you have met the authority to sign and proof of identity practice guideline
- paying the application fee with a credit or debit card via a payment portal
- ensuring you have paid the Total Fund Deposit to the NSW Biodiversity Conservation Trust where required.

There is typically a high demand for transfers and retirements at the end of the year. Please submit completed applications by Friday 28 November 2025 (applications received after this date may not be finalised until after 12 January 2026).

More information can be found at the webpages below:

- [Credit transfer application and guidance](#)
- [Credit retirement application and guidance](#)
- [General information about transferring or retiring credits](#)

For landholders and credit sellers

Supply Fund reverse auction receives record bids

The Credit Supply Fund's eighth statewide reverse auction closed on 17 September 2025 and received a record 213 bids. More than 1.2 million credits across 242 credit types have been offered. Bid evaluation is currently underway in accordance with the public documentation, and outcomes will be shared with participants and posted on the [reverse auction](#) webpage in mid-October.

For more information visit the [Credit Supply Fund and credit purchasing](#) webpage.

BCT Credit Tender 25-01 outcomes report

Results of the NSW Biodiversity Conservation Trust's (BCT) statewide biodiversity Credit Tender from April are now available through the [outcomes report](#). The report outlines the number and type of bid credits offered for sale to the BCT and average prices for credits the BCT offered to buy. The report also includes tips for submitting bids in the next tender in 2026. For enquiries, please contact offsets@bct.nsw.gov.au

Biodiversity credits catalogue – advertise credits for free

The biodiversity credits catalogue provides sellers of biodiversity credits with another method for advertising and selling available biodiversity credits, and provides buyers with visibility of a variety of credits available from participating sellers and the stewardship sites where those credits are generated as a result of conservation efforts.

Visit the [biodiversity credits catalogue](#) webpage to check out available credits, subscribe to catalogue updates or request to advertise your available credits.

Biodiversity Stewardship Agreement (BSA) applications virtual front counter

All new applications for a BSA are reviewed for completeness in a Virtual Front Counter before the application is accepted. To avoid delays, please ensure you:

- complete and sign the BSA Application Form
- use the latest Biodiversity Stewardship Site Assessment Report (BSSAR) and management plan templates
- use the Total Fund Deposit Calculator for the current financial year
- provide title searches, JPEG maps and GIS data that is less than 6 months old.

The application will not be considered formally submitted until this check is complete. The BSA Application Form and templates can be found on the [Applying for a BSA](#) webpage.

For accredited assessors and local government

Biodiversity Assessment Method (BAM) biodiversity experts – revised process

A revised process for Biodiversity Assessment Method (BAM) biodiversity experts has been established. Applications to become an expert are now assessed over the species range in New South Wales and no longer need to be associated with a project. There is a new application form on the department's [biodiversity experts](#) webpage.

New BAM biodiversity experts have recently been listed for the brush-tailed phascogale (*Phascogale tapoatafa*), pink-tailed legless lizard (*Aprasia parapulchella*), glandular frog (*Litoria subglandulosa*), large-eared pied bat (*Chalinolobus dwyeri*), eastern cave bat (*Vespadelus troughtoni*), Bathurst grassland earless dragon (*Tympanocryptis mccartneyi*) and Wyong sun orchid (*Thelymitra adorata*).

NSW orchid flowering lookup tool

The NSW Orchid Flowering Lookup tool is now available on the BOS Help Desk Customer Portal. The tool supports assessors with threatened orchid surveys by providing up-to-date information on flowering activity. The tool can be used for:

- quick access to species flowering data
- reliable information for your assessments
- regular updates as new data becomes available

Log in to the [BOS Help Desk Customer Portal](#) and navigate to the NSW Orchid Flowering Lookup tool section.

Accredited assessor training courses

There are places still available for the October and November accredited assessor training. For course dates, costs and registration details, please visit the [applying for assessor](#) webpage.

If you are considering becoming an accredited assessor, please read the criteria and ensure you meet the requirements.

Environment and Heritage (EH)

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