OEH works to connect communities to conservation and culture to deliver great outcomes for the environment and heritage.

Conservation
Success looks like:
Natural capital in NSW is rich and healthy, supporting our quality of life and standard of living.

Our priority focus:
We will encourage more innovative management practices across land tenures in support of habitats, species and landscapes by:

- building our understanding of the whole complex system, the players within it, and their contributions, impacts and interests
- engaging with stakeholders and partners to collaboratively work towards better outcomes
- providing strategic assessments of the value of the environment and exploring market solutions to enhance environmental capital and services.

Culture
Success looks like:
NSW has a rich and diverse tapestry of culture and heritage.

Our priority focus:
We will promote a deeper understanding of the value of culture and heritage, in support of a thriving multicultural state with vibrant, inclusive communities, by:

- embracing Aboriginal culture, from ancient to modern, and strengthening the role of Aboriginal communities in decision-making
- developing innovative ways to work with communities so that culture and heritage is valued as we grow and evolve
- celebrating our heritage and the emergence of a diverse multicultural tapestry in New South Wales.

Communities
Success looks like:
NSW communities are thriving, sustainable and resilient.

Our priority focus:
We will partner across sectors, and with communities, to improve resilience, quality of life, and the sustainability of our economy by:

- taking a strategic and collaborative place-based approach to urban and regional communities
- supporting a move towards net zero carbon emissions and helping the community and environment adapt to climate change
- expanding the range of market-based instruments for achieving sustainability goals.

Connection
Success looks like:
People who live in and visit NSW feel a strong and continuing connection to our environment and heritage.

Our priority focus:
We will develop innovative and inclusive ways to help people connect to our work, to the environment and heritage of New South Wales, and to our shared aspirations by:

- promoting innovation in service delivery and making the customer experience central to our services
- finding ways to support local economies by connecting them to the benefits of tourism, visitation and jobs related to the environment and heritage
- building community capability to achieve great environmental and heritage outcomes through education and empowerment.

Three internal enablers will help us achieve these outcomes

- People
  Enable our people to do great work.

- Performance
  Be recognised as a high-performing agency that delivers results.

- Partners
  Develop strategic partnerships with stakeholders and the broader community to increase our impact.

The work we do contributes to Premier’s Priorities

- Creating jobs
- Delivering infrastructure
- Driving public sector diversity
- Improving government services
- Keeping our environment clean
- Tackling childhood obesity

The way we work matters

As public servants, we uphold the values of integrity, trust, service and accountability in all we do.

We influence the whole system to create the best collective outcomes.

We champion rigorous, transparent and evidence-based decisions.

We lead through respect, openness and collaboration.